

Cart FAQs

Can I opt out of using the carts?

No, cart usage is a requirement of your community's residential waste and recycling program.

The 96 gallon cart that was delivered is too big. Can I request a smaller can size?

Yes, a 64 gallon container is available. Call WM at 1-866-797-9018 to request a cart swap.

My cart is damaged. How do I get it repaired?

You can request a repair by visiting wm.com or by calling WM 1-866-797-9018

I have more trash than will fit in my container and need a second cart. Is that possible?

Residents who use the provided recycling cart rarely need more than one trash cart. However, if a second cart is a necessity rental of a second cart is available for \$8/mo. by calling WM at 1-866-797-9018.

What do I do about a large item pick up?

Bulky items are collected the first Friday of every month and can be scheduled by visiting wm.com or by calling WM at 1-866-797-9018.

How do I place my carts at the curb?

Carts must be at the curb no later than 7am on your service day. Please place carts within six feet of the roadside, at least three feet apart and three feet from any trees, poles, mailboxes and vehicles. Place the carts with the lid opening facing the street.

Is anything changing with my yard waste collection?

Yard waste should not be put into any carts and is handled the same way as it has been. Place yard waste into either brown yard waste bags or labeled yard waste containers less than 50 pounds.