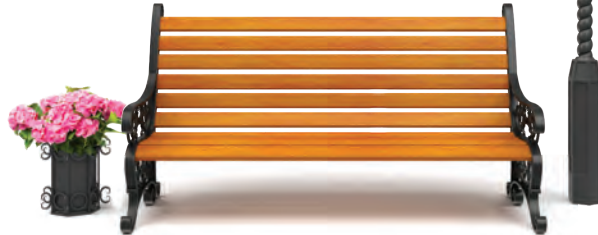




Street Lighting Trouble Reporting (SLTR)

Is there a street light out in your neighborhood?

Reporting a street light outage - and getting it fixed - is easier and faster than ever.



DTE Energy has an online reporting tool for residential and business customers to report street light problems in your neighborhood.

It's easy to report a street light problem online

- Follow our six easy steps below.
- Tell your neighbors how fast it is to make a report.

To report a street light by phone

- Call DTE Energy at **800.477.4747** or contact your city or township offices.
- To report city of Detroit street light outages, call the city's **Public Lighting Department** at **313.267.7266**.

Things to know

When reporting a street light problem, please provide as much information as possible (type of pole, exact location of pole, pole #). Remember to provide your contact information (in case we need more details, or to let you know the status of the repair). The normal repair time is 3-5 business days, with underground cable issues and pole replacements taking longer.

Street Lighting Trouble Reporting (SLTR)

Step by Step instructions

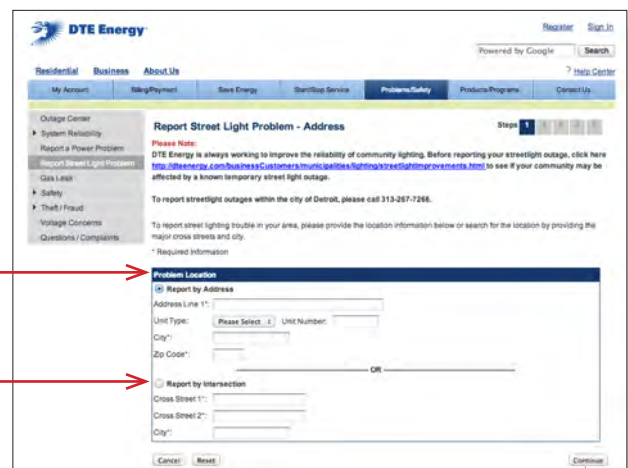
Step 1 – Go to dteenergy.com/streetlight

Step 2 – Report Problem Location by Address or by Intersection.

Select **Continue**.

Report by Address →

Report by Intersection →



Continue

Step 3 – Enter your Contact Information.
Select **Continue**.

Contact Information

Continue

Step 4 – Provide Problem/Site Information.
Select **Submit Report**.

Problem Information

Site Information

Submit Report

Step 5 – Verify details on the Validation page.
Select **Confirm Report**

Confirm Report

Step 6 – Review and Print the Confirmation Page

Print

If you have questions about reporting street lighting trouble, call DTE Energy at **800.477.4747**

Help us keep your neighborhood well-lit and safe by reporting street lights that are out.